# AUDIT ASSISTANCE



Think Beyond The Return

## + Relief from IRS Audit or Inquiry Headaches

Protection Plus can help relieve the anxiety that results from receiving an inquiry from the IRS! With a simple phone call, you will receive the assistance you need from one of our experienced audit assistance professionals. We work directly with you and the IRS to bring the matter to resolution and we will keep you updated on any correspondence as the case is being processed.

## + Tax Credit and Form Assistance

Protection Plus works to get denied credits such as Earned Income Tax Credits, Child Tax Credits, and Education Credits fundedand Education Credits funded. We also assist in resolving issues related to ITIN (W-7) applications, Schedule A, Schedule C, and Schedule E at no additional charge.

## + IRS Identity Theft Assistance

Protection Plus will assist members who experience problems in filing their tax return due to a suspected identity theft incident by interacting with the IRS on your behalf. We will assist in completing all required paperwork to be submitted to the IRS and getting your tax return successfully filed. We also assist in obtaining an IRS Identity Protection PIN to prevent a future event.

# + \$2,500 Guarantee

If a legitimate preparer error is made during the filing of a tax return, you will be reimbursed for the consequent taxes, penalties or interest up to the first \$2,500\*.

#### + Tax Debt Relief

Protection Plus is now offering help with taxpayers who owe tax debts to the IRS. When additional taxes, penalties, and interest are assessed, working with the IRS can be a confusing and stressful experience. At no extra charge, our staff will work with you for a resolution to your debt.

# IDENTITY THEFT RESTORATION



#### **Identity Theft Restoration Services**

For a full year from the date of enrollment, Protection Plus Members have 24/7, 365 days per year access to Identity Theft Restoration Advocates who will provide comprehensive, personalized recovery services for identity theft incidents. Our unique identity theft solution provides Protection Plus members with all the components necessary to restore identity and prevent future incidences of identity theft. All work done on member's behalf is performed by qualified Privacy Advocates. Identity Theft solutions include the following.

#### **IRS Identity Theft**

Identity Theft is a major problem during tax season when unsuspecting taxpayers can have their tax returns stolen via identity fraud. Protection Plus will assist Members with filling out the paperwork that the IRS requires in order to get their return successfully filed and protection against future events.

Protection Plus assists taxpayers in the event that the IRS holds a taxpayer's return for Identity Theft for any of the following reasons:

- Duplicate SSN previously filed
- Preparation office redirection of funds.
- · Stolen refund check.

Protection Plus will assist Members who experience problems in filing their tax return due to a suspected identity theft incident in the following ways:

- Interact with the IRS on your behalf
- Assist in completing all required paperwork to be submitted to the IRS
- Assist in getting their tax return successfully filed
- · Assist in obtaining an IRS Identity Protection PIN to prevent a future event

Once it is determined by the IRS that the taxpayer has a justifiable claim, they will be issued a PIN number that the taxpayer must use to file their tax returns moving forward. Others will be prevented from filing a fraudulent tax return in the Members name without the IRS Identity Protection PIN.